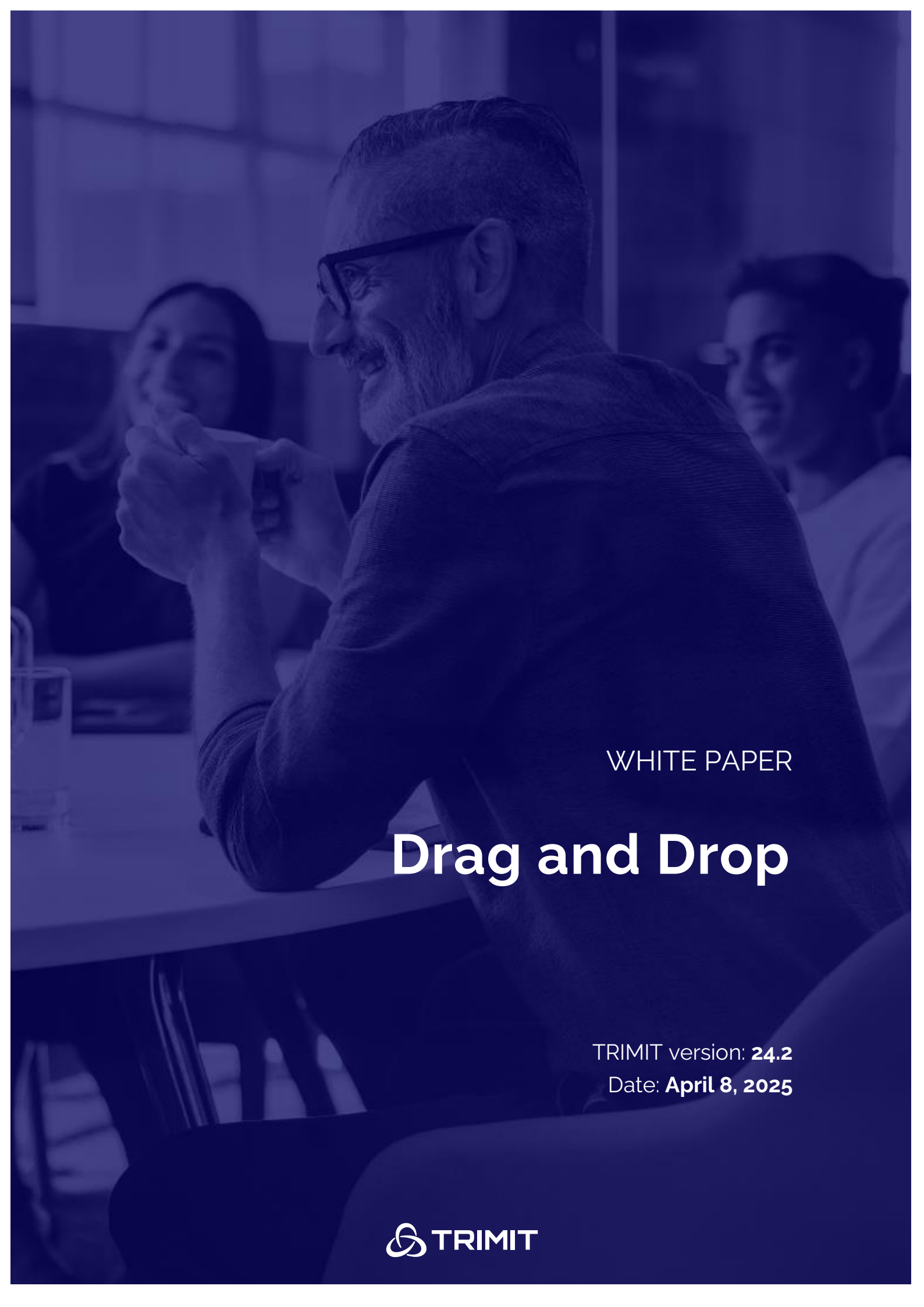




WHITE PAPER

Drag and Drop

TRIMIT version: **24.2**

Date: **April 8, 2025**

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Introduction

TRIMIT Drag and Drop enables users to connect **Pictures** quick and easy to Masters, Items, VarDim Types, VarDim Type Options, etc.

It also enables users to connect **Attachments** quick and easy to all kind of documents.

Pictures that you want to import to TRIMIT/BC by using **TRIMIT Drag and Drop** functionality can be of extension: .bmp, .jpg, .ai, .jpeg, .png, .pdf, .emf, .ico, .tiff, .gif or .wmf

The audience for this document is the Consultant or very skilled User. It will only describe the TRIMIT fields/functionality and not the standard Business Central fields/functionality. Be aware of not changing settings and parameters in a live database without consulting the implementing partner.

The functionality described is the functionality as of **TRIMIT 24.2 for Business Central W1 BC25.X**. The pictures in this White Paper are based on the demo data for **TRIMIT 24.2**, which is based on Microsoft Dynamics 365 Business Central 2024 Release Wave 2, in the demo company **CRONUS TRIMIT W1 Ltd.** (based on CRONUS International Ltd. of Microsoft Dynamics 365 Business Central).

Components

TRIMIT Drag and Drop contains the following objects:

The tables	6036321	<i>trm Temp Factbox Picture Rec</i>
The pages	6036850	<i>trm Drag and Drop FactBox</i>
The codeunits	6037181	<i>trm Drag And Drop Handling</i>
ControllAddIn		<i>trm File Drag and Drop</i>

Drag and Drop Availability

The **TRIMIT Drag and Drop** FactBox is available in many objects to connect **Pictures** and/or **Attachments**.

It will not be shown by default: you need to add the FactBox to the page via **Personalization**.

Master related

Additional Comment Card List/Card
Item Card/List
Master Card/List
Measurement Chart Header
Picture List
Sustainability Lines
VarDim Type List/Card
VarDim Type Variant Options

Purchase Related

Blanket Purchase Order List/Card
Vendor List/Card
Purchase Order List/Card
Purchase Return Order List/Card
Posted Purchase Credit Memo List/Card
Posted Purchase Invoices List/Card

Sales Related

Blanket Sales Order List/Card
Complaint Order List/Card
Customer List/Card
Posted Sales Credit Memo List/Card
Posted Sales Invoices List/Card
Sales Order List/Card
Sales Quote List/Card
Sales Return Order List/Card

If you might need it in other pages/lists as well: just let us know.

Connect Pictures

To VarDim Type and VarDim Type Variant Options

Especially in a VarDim Type that represents a Color Table, you can use the **Drag and Drop** FactBox to connect the right pictures to the right Values, although there are also other ways to connect color-related pictures.

It is possible to connect only one picture to a **Value** of a VarDim Type of **Type Variant**.

Using Color Reference

You can use the **Color References**, for which we already created lists for three Types:

- RGB Color
- Pantone Numbers
- RAL Color

In the **VarDim Type** (via **Design, VarDim Types** in several TRIMIT Profiles or via **Search VarDim Types**) of **Type Variant**, you can go to the **VarDim Type Variant Options** for the Values of your Colors.

The screenshot shows two parts of the software interface. The top part is the 'VarDim Types' list, where the 'Variant Table / Options' button is highlighted. The bottom part is the 'VarDim Variant Option No. COLOR' screen, showing a table of color options. In this table, the 'Color Reference' column for the first row (01 Green) has a dropdown menu open, and the 'Update Conversion List' action is highlighted.

Type	No. ↑	VarDim Variant	VarDim Type Name	Dimension 2	Limited usage	VarDim Attribute Name	Filter Group
Variant	COLOR	120	Colors	No			
Variant	COLOR_1	10	Garment/Fabric Colors	No	VarDim Master	TRIMIT_COLOR	
Variant	COLOR_2	11	Trimmings Colors	No	VarDim Master		
Variant	COLOR_1.M	70	Laminates Colors	No	VarDim Master	TRIMIT_COLOR	

Value ↑	Description	Short Description	Color Reference	RGB Code	No Image	Picture	Attribute Value
→ 01	Green		...		☐	+	
02	Blue				☐	+	
03	Red				☐	+	
04	Orange				☐	+	

If you drill-down to the **Color References**, you can use an Action **Update Conversion List**, to create one of the three Types of Color References – but you can use this Action 3 times in a row, if you want all the three **Color Reference** Types being created:

The screenshot shows the 'Color Reference' dialog box. The 'Update Conversion List' button is highlighted. Below the dialog, there is a selection screen with three radio buttons: 'RGB Selection' (selected), 'PANTONE Selection', and 'RAL Selection'. The 'OK' button is highlighted.

Color Reference ↑

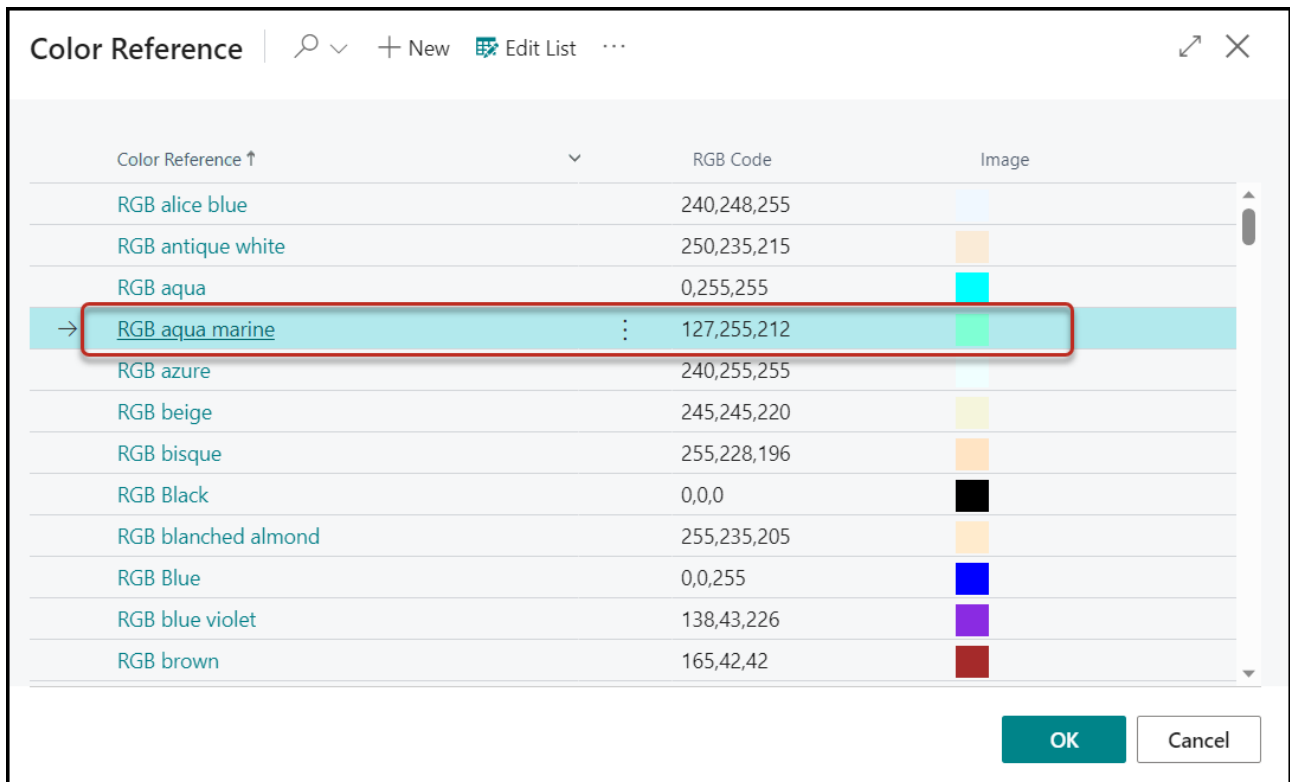
(There is no data)

Actions > Update Conversion List

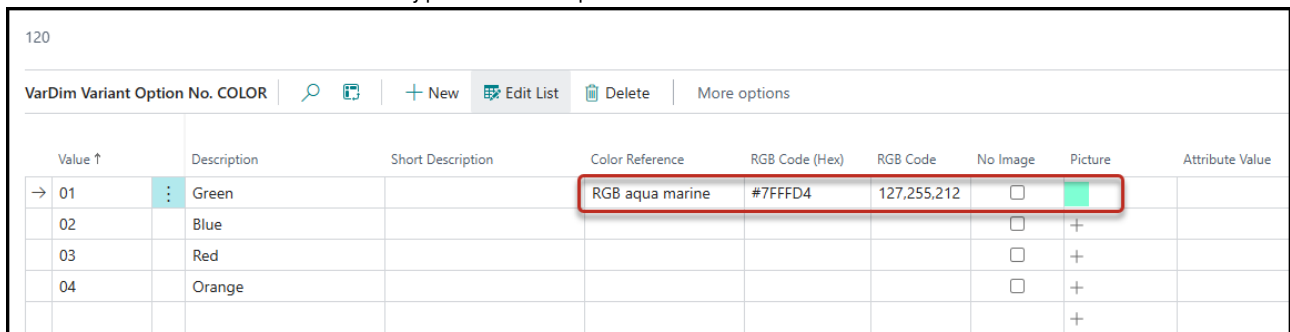
RGB Selection (selected)
PANTONE Selection
RAL Selection

OK Cancel

I.e., for **RGB Selection**, a list of **Color References** and **RGB Codes** will be created with their Image:



Clicking **OK** while standing on the correct **Color Reference**, will fill the **Color Reference**, **RGB Code (Hex)** (not in page by default, you can add it via **Personalize**), **RGB Code** and **Picture** (with the **Image** of Color Reference) in the VarDim Type Variant Option.



Note

There are many lists to find on the Internet for the **Pantone** numbers.
For the **Pantone Selection** in TRIMIT, we created a list based on a list from one of our Customers.

Using the **Color Reference** can be the best way to connect Pictures to your Colors, if you also refer this way to your Vendors or Manufacturers when mentioning a specific Color.

Using RGB Code or RGB Code(Hex)

Instead of using the **Color Reference**, you can also use the **RGB Code** or the **RGB Code (Hex)** to automatically get the right color picture connected to a **Value** of a VarDim Type.

I.e., if **RGB Code** is 0,0,0 it will also automatically determine the **RGB Code (Hex)** and show the right **Black Picture**.

120									
VarDim Variant Option No. COLOR 🔍 📄 + New Edit List Delete More options									
Value ↑	Description	Short Description	Color Reference	RGB Code (Hex)	RGB Code	No Image	Picture	Attribute Value	
01	Green		RGB aqua marine	#7FFFD4	127,255,212	☐			
02	Blue					☐	+		
03	Red					☐	+		
04	Orange					☐	+		
→ 05	⋮ Black			#000000	0,0,0	☐			
							+		

Or entering **RGB Code (Hex)** #632289 will also automatically determine the **RGB Code** and show the right purple **Picture**.

120									
VarDim Variant Option No. COLOR 🔍 📄 + New Edit List Delete More options									
Value ↑	Description	Short Description	Color Reference	RGB Code (Hex)	RGB Code	No Image	Picture	Attribute Value	
01	Green		RGB aqua marine	#7FFFD4	127,255,212	☐			
02	Blue					☐	+		
03	Red					☐	+		
04	Orange					☐	+		
05	Black			#000000	0,0,0	☐			
→ 06	⋮ Purple			#632289	99,34,137	☐			
							+		

Using the **RGB Code** or the **RGB Code (Hex)** can be the best way to connect Pictures to your Colors, if you also refer this way to your Vendors or Manufacturers when mentioning a specific Color.

Using Drag and Drop via the VarDim Type Card

If you already have Pictures for you Colors and want to connect them to the right VarDim Variant Option, you can use the **Drag and Drop** functionality.

Therefore, you need to add the FactBox **Drag & Drop** to the page of the VarDim Type Card by using **Personalization**.

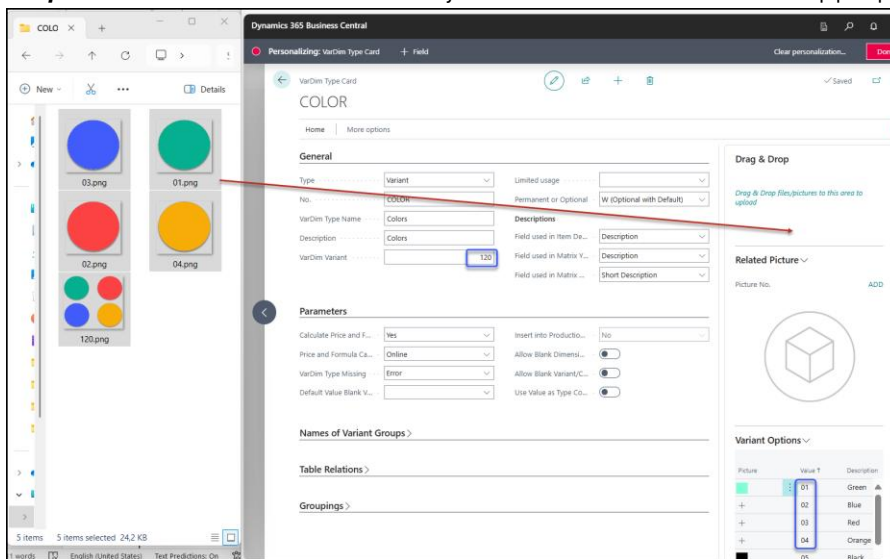
In this scenario, it is important that the names of the Pictures are the same as the **Values** or the **VarDim Variant** of the VarDim Type.

So, if you have the colors 01, 02, 03, 04, the Picture names should also be 01.xxx, 02.xxx, 03.xxx, 04.xxx: the name must be the same as the **Value** in the VarDim Variant Option.

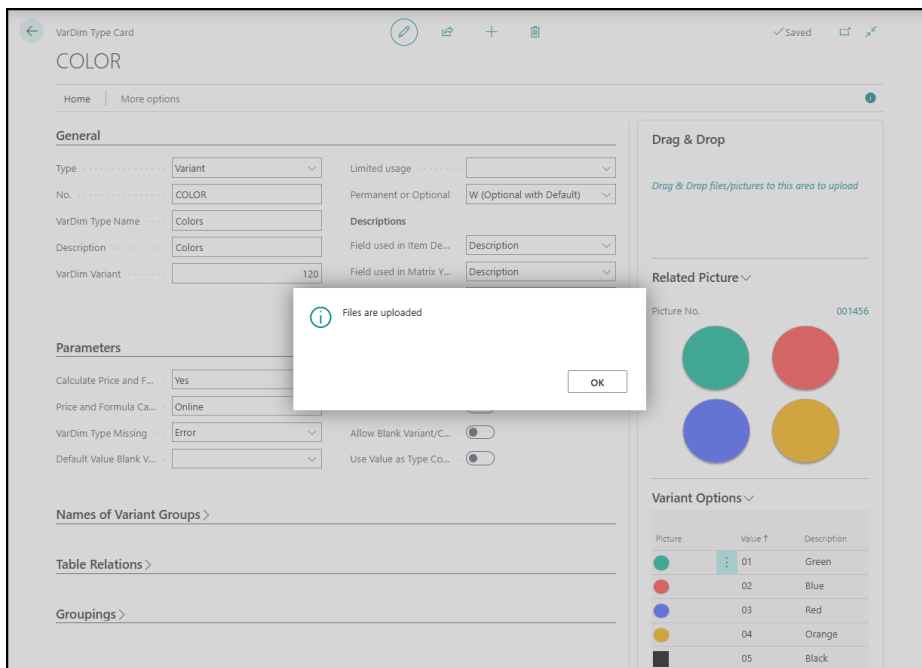
The Picture with the same name as the **VarDim Variant** of the VarDim Type, will be connected to the VarDim Type itself.

So, if you have the VarDim Type with **VarDim Variant 120**, also the overall VarDim Type picture should be named 120.xxx

Then you can select the Pictures from your directory on your server/pc and drop them in the **Drag & Drop** FactBox. This will automatically connect the Pictures to the appropriate **Values**:



This will result in:



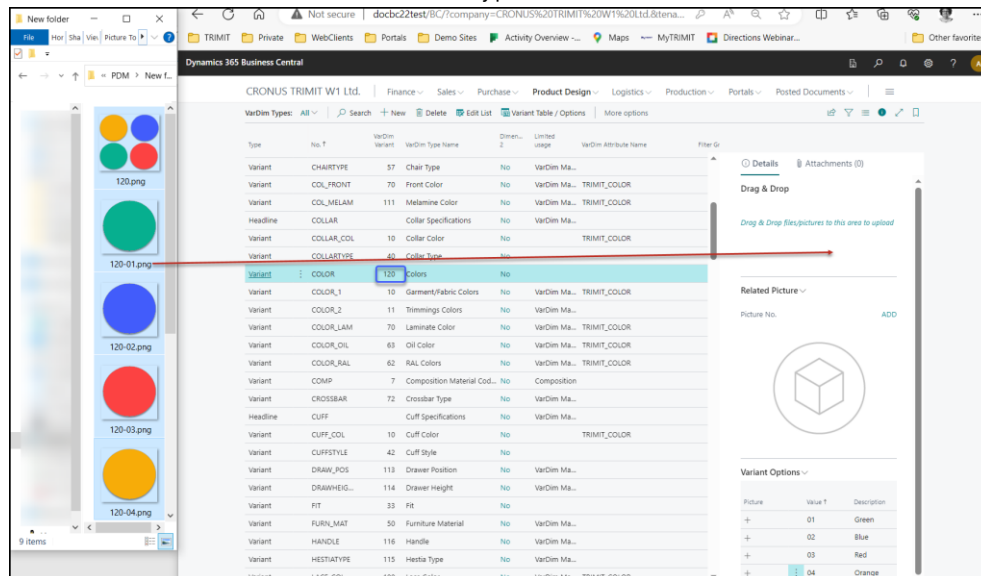
As you can see, it will overrule existing Pictures from i.e., the **Color Reference**.

Using Drag and Drop via the VarDim Type List

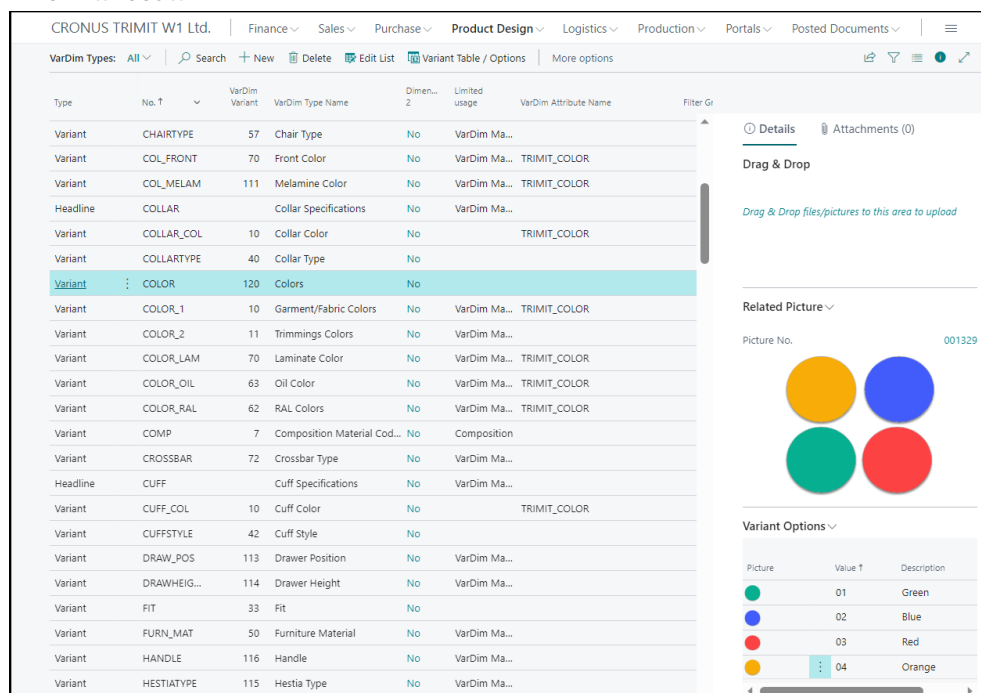
If you already have Pictures for you Colors and want to connect them to the right VarDim Variant Option of a VarDim Type, you can use the **Drag and Drop** functionality.

Therefore, you need to add the FactBox **Drag & Drop** to the page of the VarDim Type List by using **Personalization**.

In this scenario, it is important that the names of the Pictures are the same as the **VarDim Variant+Value** or the **VarDim Variant** of the VarDim Type.



This will result in:



You can Drag and Drop many Variant related Pictures at the same time. If the name of the Picture is based on the **VarDim Variant** of the VarDim Type (in the above example 120) and the **Value** (in the above example 01, 02, 03, 04) of the Variant, it will be connected to the right VarDim Type/Variant Option.

So, in the example above 120-01, 120-02, 120-03 and 120-04 will be connected to the Colors 01, 02, 03, 04 of VarDim Type with **VarDim Variant** 120.

To Masters and Master/Colors

Connecting Pictures by using **Drag and Drop** to the Masters and the Variant 1 Values of the Masters works the same way as connecting Pictures to the VarDim Type and VarDim Type Variant Options. You can connect many Pictures to a Master, but only one can be the *Default*, which is shown/printed – usually the first dropped Picture, but you can change it. See [Several Pictures to a Master](#).

Using Drag and Drop via the Master Card

If you already have Pictures for you Masters and Master/Colors, and want to connect them to the right Master, you can use the **Drag and Drop** functionality.

Therefore, you can add the FactBox **Drag & Drop** to the Master Card by using **Personalization**.

In this scenario, it is important that the names of the Pictures are the same as the **Master** and/or the **Variant 1 Values** (Colors) of the Master and that you drop it in FactBox **Drag & Drop** (1).

So, if you have the Master 6000 and the Colors 20, 30, 37, 60, 70, the Picture names should also be 20.xxx (or 6000-20.xxx), 30.xxx (or 6000-30.xxx), 37.xxx (or 6000-37.xxx), 60.xxx (or 6000-60.xxx), 70.xxx (or 6000-70.xxx): the name must be the same as the **Value** in the VarDim Variant Option or the **Master-Value**. The Picture with the same name as the **Master**, will be connected to the Master itself.

The Pictures with the same name as the **Master-Value** will be connected to the Variant 1 Values of the Master.

Then you can select the Pictures from your directory on your server/pc and drop them in the **Drag & Drop** FactBox. This will automatically connect the Pictures to the appropriate **Values**:

The screenshot displays the Dynamics 365 Business Central interface for a Master Card titled '6000 - Trousers'. On the left, a file explorer shows a directory with images named 6000.jpg, 6000-20.jpg, 6000-30.jpg, 6000-37.jpg, 6000-60.jpg, and 6000-70.jpg. The Master Card form includes fields for No. (6000), No. System (MMMMAAAB), Description (Trousers), Base Unit of Measure (PCS), Status Code (READY), Search Description (TROUSERS), Group Master, Collection No., Period Code, and Collection Relation (No). The 'Costs & Posting' section is expanded. The 'Prices & Sales' section is also expanded. The 'Planning' section is expanded. The 'Misc. Parameters' section is expanded. The 'VarDim' section is expanded. The 'Drag & Drop' FactBox is on the right, showing a list of Master Pictures (Drag & Drop...) with columns for Picture No., Number of Pictures, and Next. A table below shows Variant 1 values: COLOR_1, Garment/Fabric Colors, with a list of colors and their corresponding values: 20 (Roya), 30 (Yellow), 37 (Dark), 60 (Fore), 70 (Red). Red and blue arrows indicate the drag-and-drop process from the file explorer to the Master Card and the Variant 1 values respectively.

Drag & Drop (1) will result in:

Master Card

6000 · Trousers

Details Attachments (0)

Drag & Drop

Drag & Drop files/pictures to this area to upload

Master Pictures (Drag & Drop...)

Picture No. 001345

Number of Pictures 1

Next

Variant 1

COLOR_1 Garment/Fabric Colors

Picture	Value ↑	Alternative
001345	20	Roya
001346	30	Yello
001347	37	Dark
001348	60	Fore
001349	70	Red

However, if you dropped the pictures in **Master Pictures (Drag & Drop) (2)** it will result in:

Master Card

6000 · Trousers

Details Attachments (0)

Drag & Drop

Drag & Drop files/pictures to this area to upload

Master Pictures (Drag & Drop...)

Picture No. 001347

Number of Pictures 6

Next

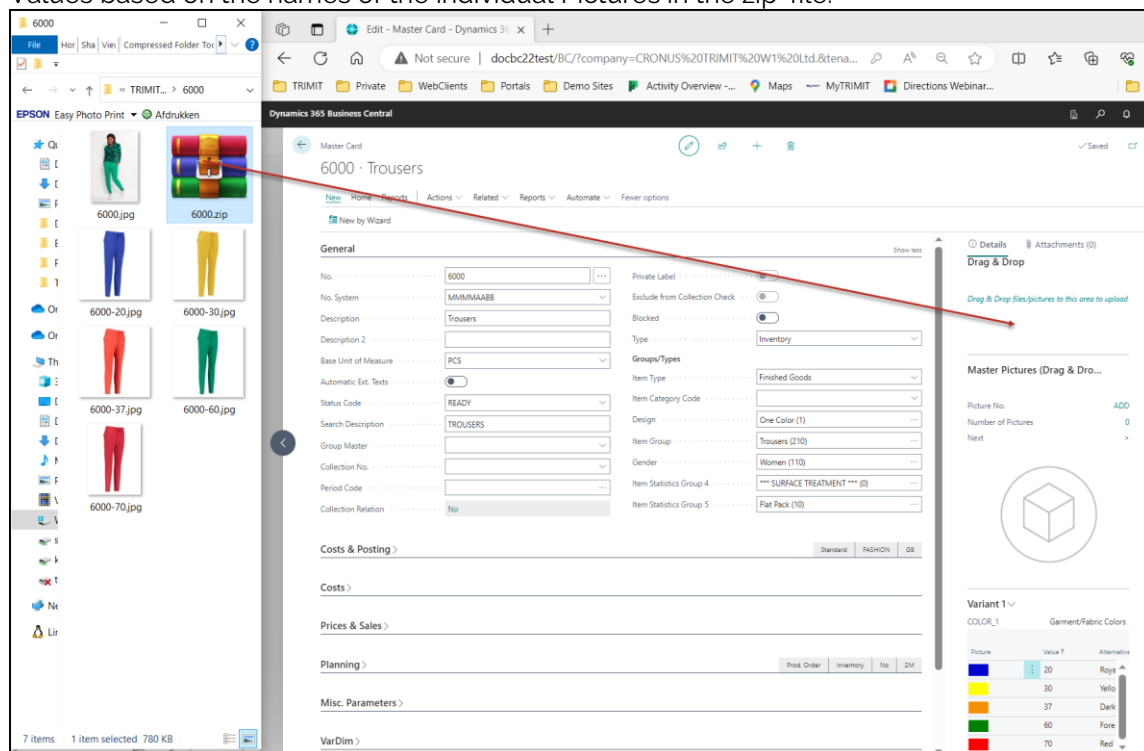
Variant 1

COLOR_1 Garment/Fabric Colors

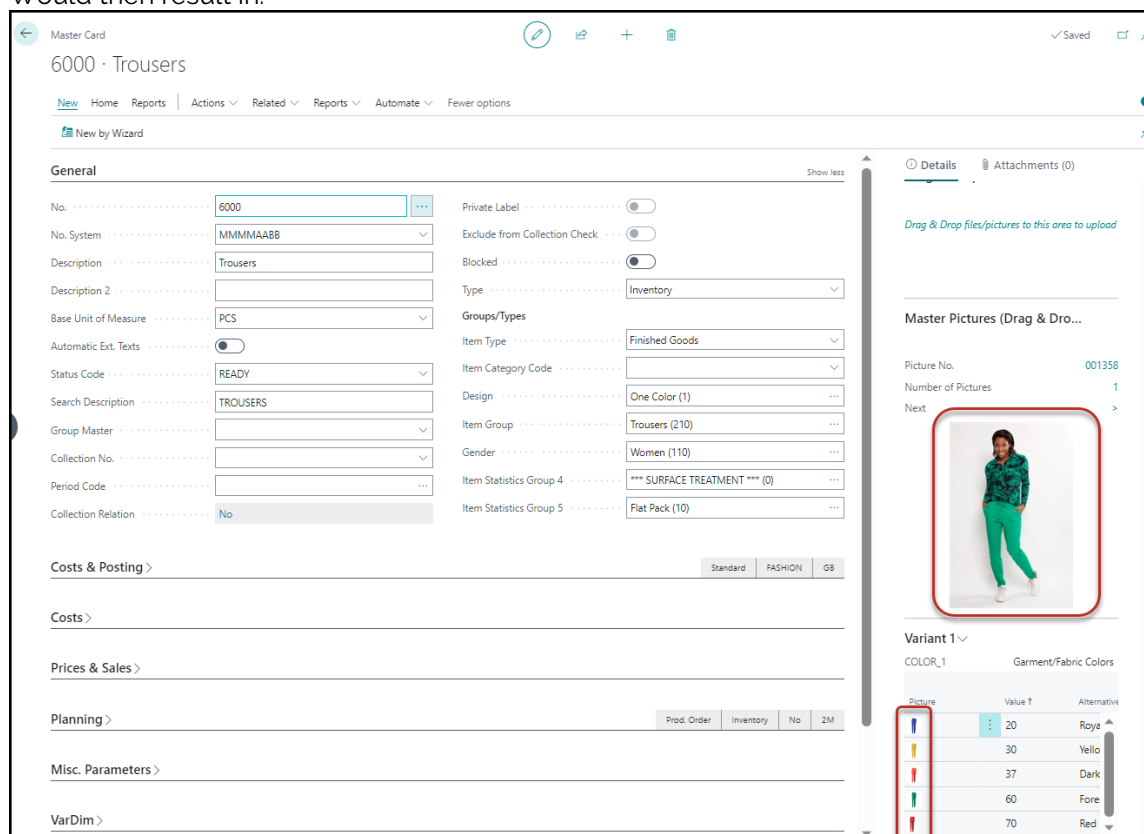
Picture	Value ↑	Alternative
001347	20	Roya
001348	30	Yello
001349	37	Dark
001350	60	Fore
001351	70	Red

All six pictures have been connected to the Master itself – not to the Variants, even though the name would implicate it.

Even if you would create a .zip file with the six Pictures and would drop it in the **Drag & Drop** FactBox, the system is able to recognize the individual Pictures and connect them to the Master or the Variant 1 Values based on the names of the individual Pictures in the zip-file.



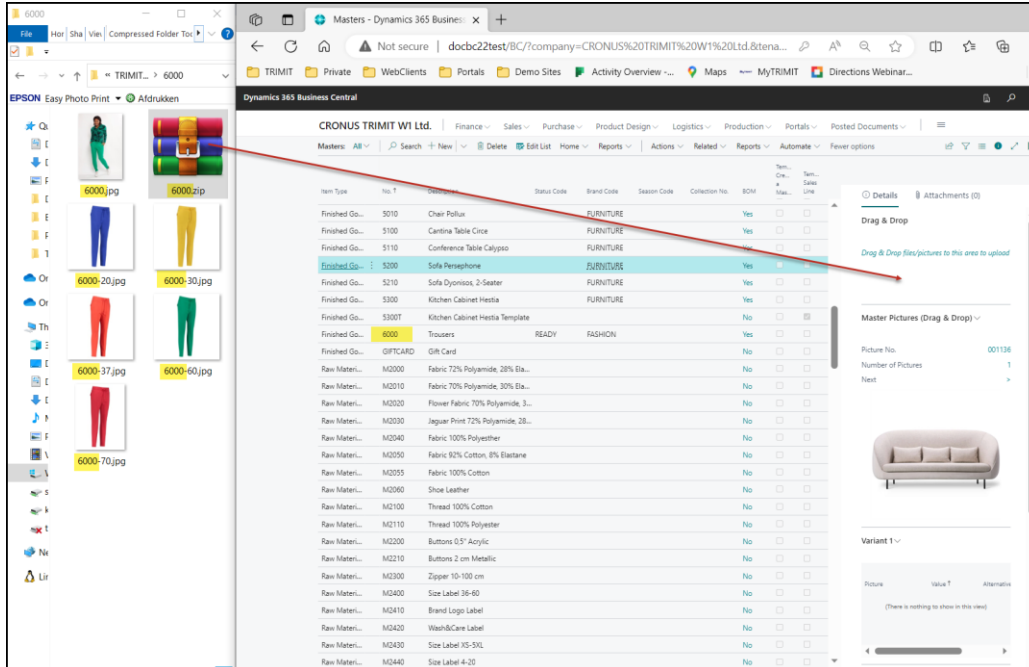
Would then result in:



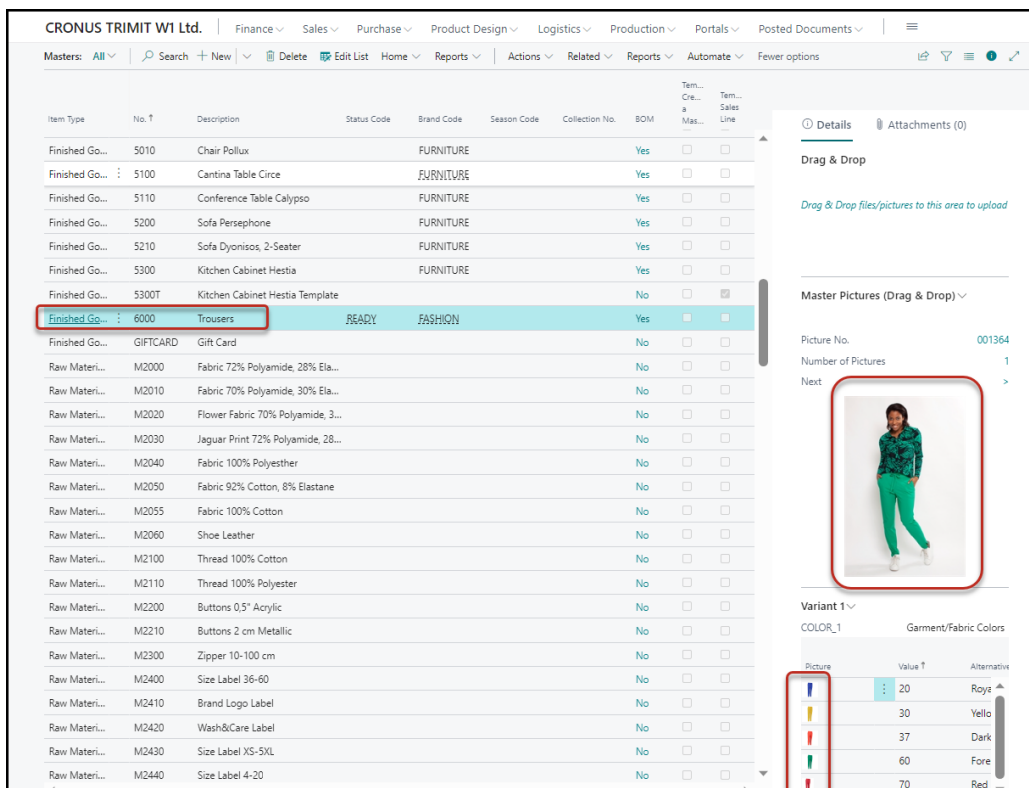
Using Drag and Drop via the Master List

If you create the names of your Pictures based on the rules **MMMM** or **MMMM-VV** where MMMM stands for the Master Number and VV stands for the Variant 1 Values of the Master, the Pictures can be connected to the appropriate Master or Master/Variant 1 Value.

Even when standing on any Master in the List, the MMMM or MMMM-VV Pictures will be related to the right Master Variant 1 Value of the Master. I.e.,



Would result in:



Several Pictures to a Master

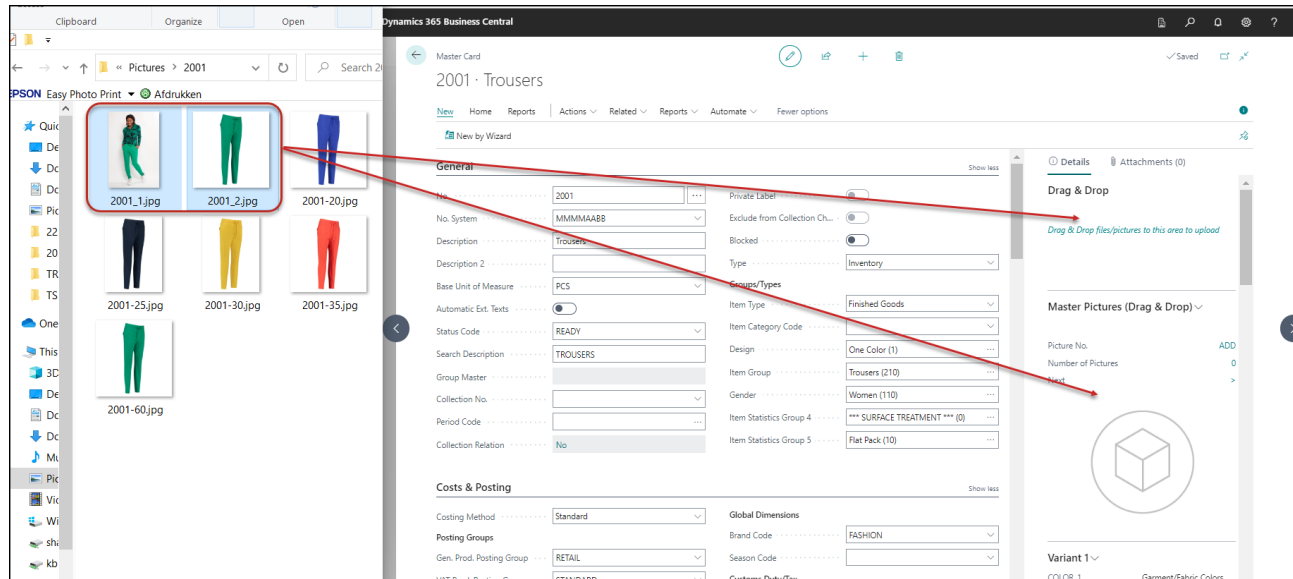
We have seen the Picture format **MMMM** for the Master, and **MMMM-VV** for the Variant 1 Value (usually Color Code) of the Master.

It is also possible to connect several Pictures to the Master.

In that case, the Picture format needs to be **MMMM_g** where **MMMM** stands for the Master and the **_g** stands for **_1** to **_9** for up to 9 different Pictures related to the Master.

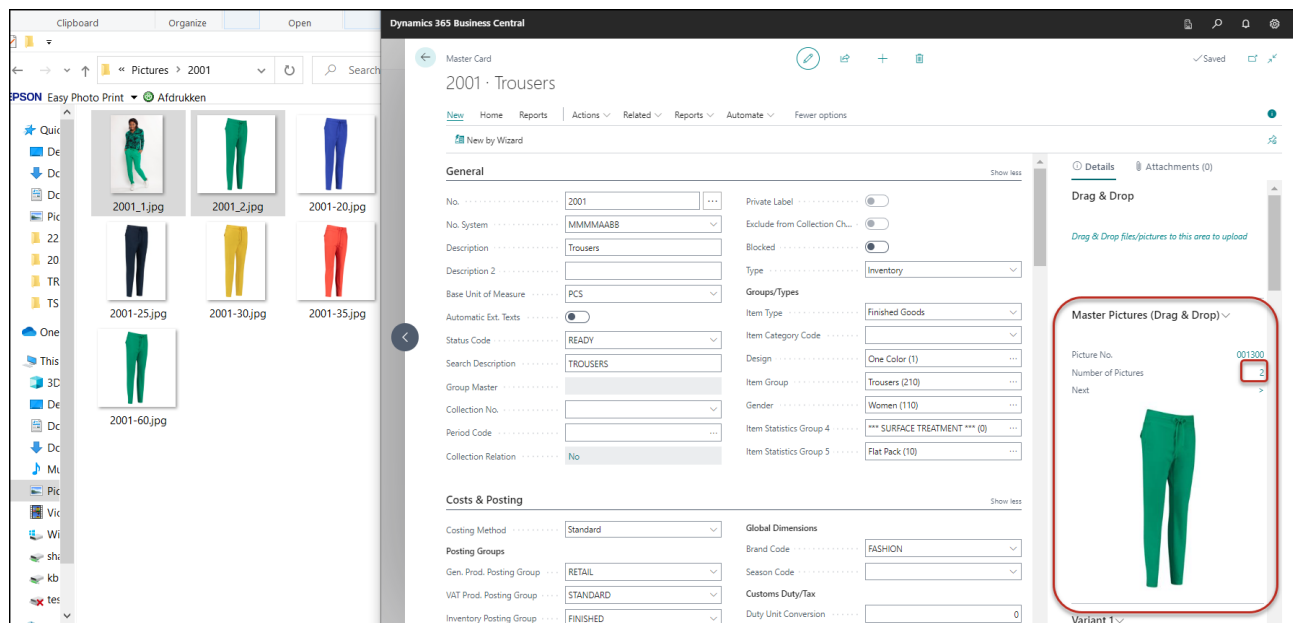
This is also the way imported Pictures in **TRIMIT PIR** (Product Information Repository) will be named when importing them.

Now I can select the Pictures and drag them to the FactBox **Drag & Drop**



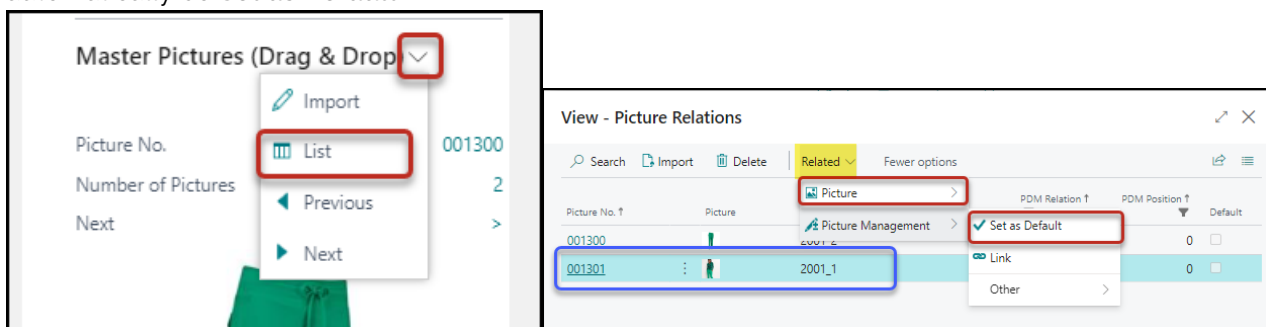
If it is for the **Master** Pictures, you can drop it in the **Drag & Drop** FactBox or in the **Master Pictures (Drag & Drop)** FactBox. The result will be the same:

The result:

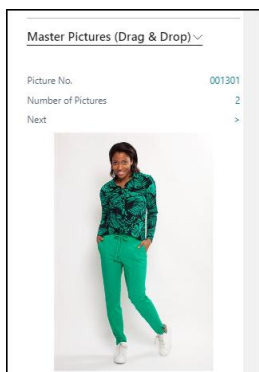


If you added more than 1 Picture to the Master, you need to determine which Picture the **Default** is and will be printed on several reports if you have dropped them in the **Drag & Drop** FactBox.

If you have dropped them in the **Master Pictures (Drag & Drop)** FactBox, and the Picture name is according to the format **MMMM** – where MMMM stands for the Master Number – this picture will automatically be **Set as Default**.



The Picture set as **Default** will now also be shown in the Master List/Card.



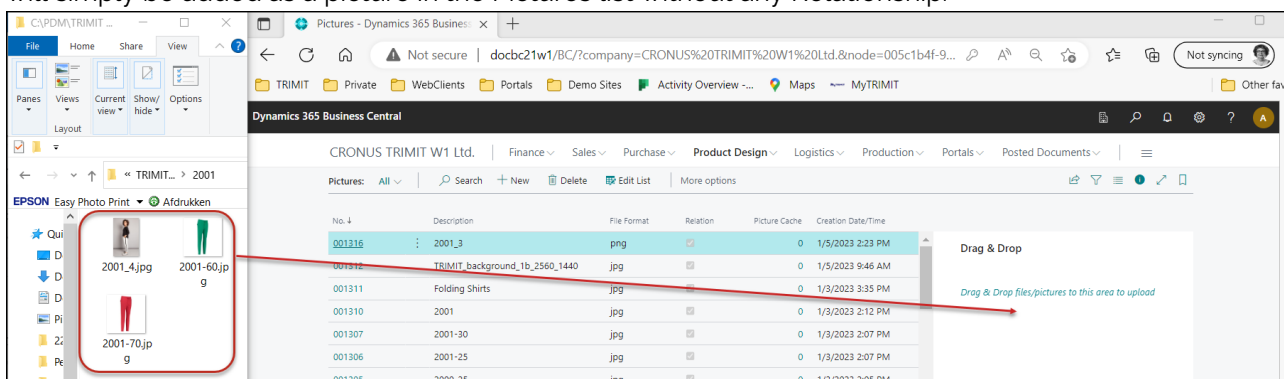
To Pictures in the Pictures List

Also in the Pictures List, you can add the FactBox **Drag & Drop** and drop pictures.

If the name of the dropped Picture is according to the Master format **MMMM** or **MMMM_g** it will also be connected to the Master.

If the name of the dropped Picture is according to the Master/Variant format **MMMM-VV** or **MMMM-VV_g** it will also be connected to the Master/Variant.

If the name of the dropped Picture is not according the Master format or the Master/Variant format, it will simply be added as a picture in the Pictures list without any Relationship.



Pictures: All ▾ Search + New Delete Edit List More options						
No. ↓	Description	File Format	Relation	Picture Cache	Creation Date/Time	
001319	2001_4	jpg	☒	0	1/10/2023 9:41 AM	
001318	2001-60	jpg	☒	0	1/10/2023 9:41 AM	
001317	2001-70	jpg	☒	0	1/10/2023 9:41 AM	
001316	2001_3	png	☒	0	1/5/2023 2:23 PM	
001312	TRIMIT_background_1b_2560_1440	jpg	☒	0	1/5/2023 9:46 AM	
001311	Folding Shirts	jpg	☒	0	1/3/2023 3:35 PM	
001310	2001	jpg	☒	0	1/3/2023 3:13 PM	

To Measurement Chart of a Master or Item

It is also possible to connect more technical Pictures of the Master to a **Measurement Chart**.

There are no rules for the Picture name format for these pictures. I.e.

The screenshot displays the Dynamics 365 Business Central interface for editing a Measurement Chart. The left sidebar shows the file explorer with the 'Measurement Charts' folder selected. The main content area shows the '6000 · Trousers' measurement chart. The 'General' tab is active, and the 'Measurement Chart Lines' section is expanded. The 'Pictures' section contains six slots for adding images, each with an 'ADD' button and a dropdown menu. A red arrow points from the 'Measurement Charts' folder in the sidebar to the 'Pictures' section. The 'Master Picture' section shows a photo of a person wearing green pants. The 'Comments' section is empty.

Will result in:

If **Picture 1** was already filled, new dropped Picture will become the next empty Picture, so it would become **Picture 2**, etc.

To Additional Comments of a Master or Item

Based on some naming conventions, you are also able to add Pictures 1 – 4 to the **Additional Comments** by using the **Drag & Drop** function.

You need to stand in the page of the **Additional Comments**, where you Drag & Drop a Picture.

- Picture Name = **MMMM** (Master Number)
 - o The Picture will be connected to the Additional Comment **Code** you are standing on for the **Master** **MMMM** as the first empty Picture.
- Picture Name = **MMMM-g** (Master Number-Picture 1 to 4)
 - o The Picture will be connected to the Additional Comment **Code** you are standing on for the **Master** **MMMM** as the Picture No. 1,2,3 or 4.
- Picture Name = **MMMM-AAAAA** (Master Number-Code of Additional Comment)
 - o The Picture will be connected to the **Master** **MMMM**, **Code** **AAAAA** as the first empty Picture.
- Picture Name = **MMMM-AAAAA-g** (Master Number-Code of Additional Comment-Picture 1 to 4)
 - o The Picture will be connected to the **Master** **MMMM**, **Code** **AAAAA**, as the Picture No. 1,2,3 or 4.

These naming conventions will only work if there are no "-" (minus sign) or "_" (underscore) in the Master Numbers or in the Codes of the Additional Comments.

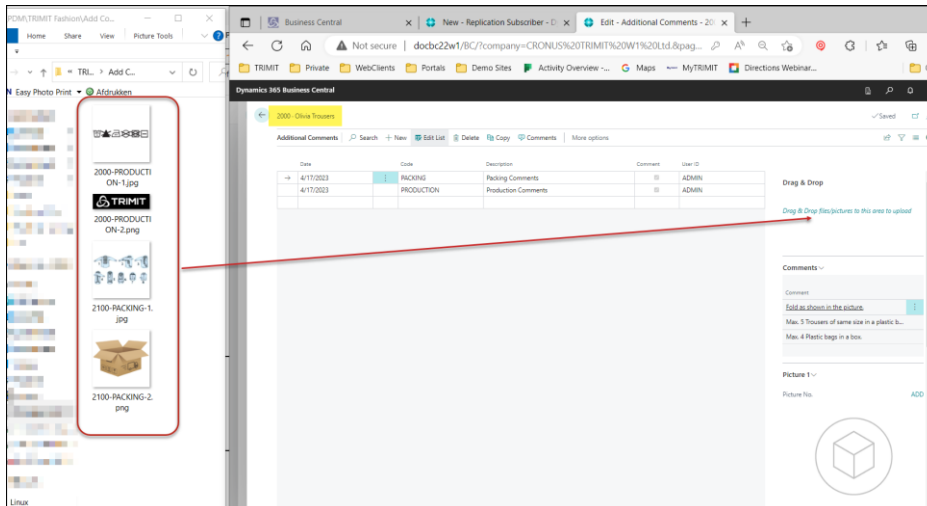
If none of the above-described naming conventions are applicable a dropped Picture will be connected to the current Master and current Additional Comment Code, you are standing on as the first empty picture.

Example:

Suppose I have for **Master** 2100 the Additional Comments **Code** **PACKING** – without Pictures:

2100 - Lily Blouse					
Additional Comments Search + New Edit List Delete Copy Comments More options					
Date	Code	Description	Comment	User ID	
4/17/2023	PRODUCTION	Production Comments	☒	ADMIN	
→ 1/1/2023	PACKING	Packing Comments	☐	ADMIN	

And I am in **Master 2000 Code PACKING**

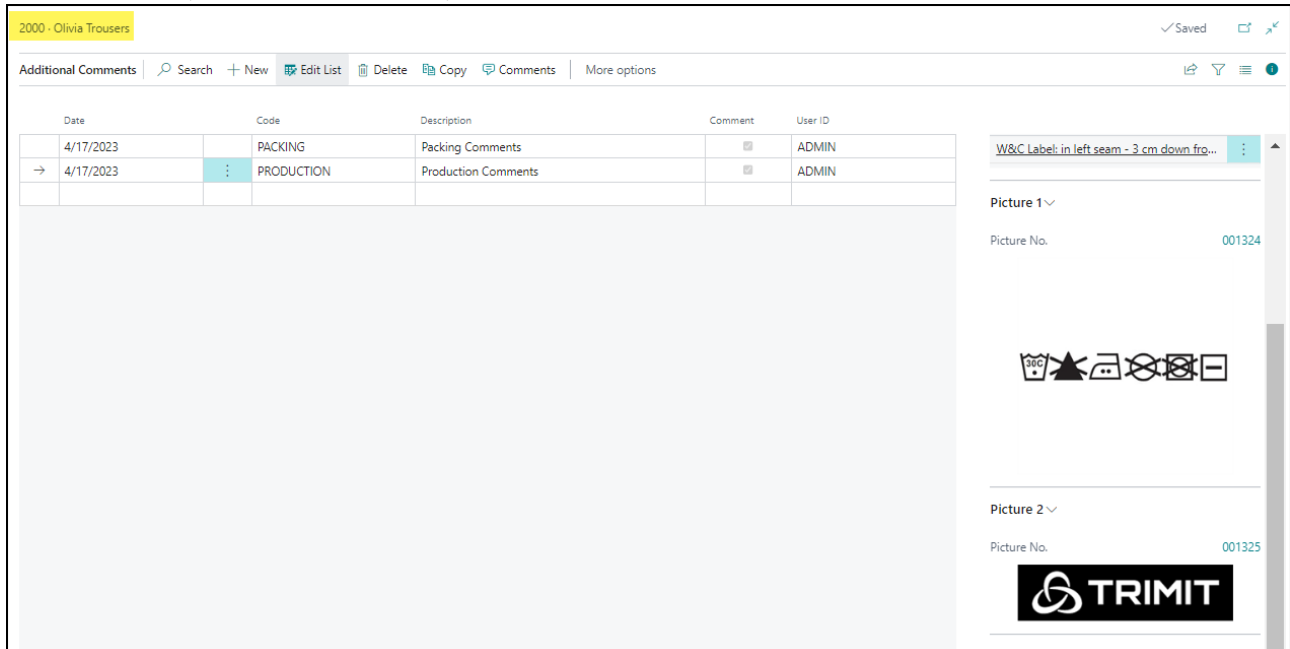


If I now drop 4 pictures:

1. 2000-PRODUCTION-1
2. 2000-PRODUCTION-2
3. 2100-PACKING-1
4. 2100-PACKING-2

The result will be:

In **Master 2000, Code PRODUCTION**, the first 2 Pictures will be connected:



And in **Master 2100**, **Code PACKING**, the last 2 Pictures will be connected – but this will only happen if **Master 2100** already had a **Code PACKING**.

If there is no **Code PACKING** for **Master 2100**, the pictures will be connected to the Master/Code that you were standing on when you dropped the pictures.

2100 - Lily Blouse

✓ Saved

Additional Comments

Search

+ New

Edit List

Delete

Copy

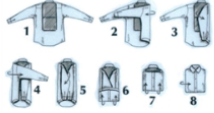
Comments

More options

Date	Code	Description	Comment	User ID
4/17/2023		PRODUCTION	Production Comments	ADMIN
→ 1/1/2023		PACKING	Packing Comments	ADMIN

Picture 1

Picture No. 001326



Picture 2

Picture No. 001327



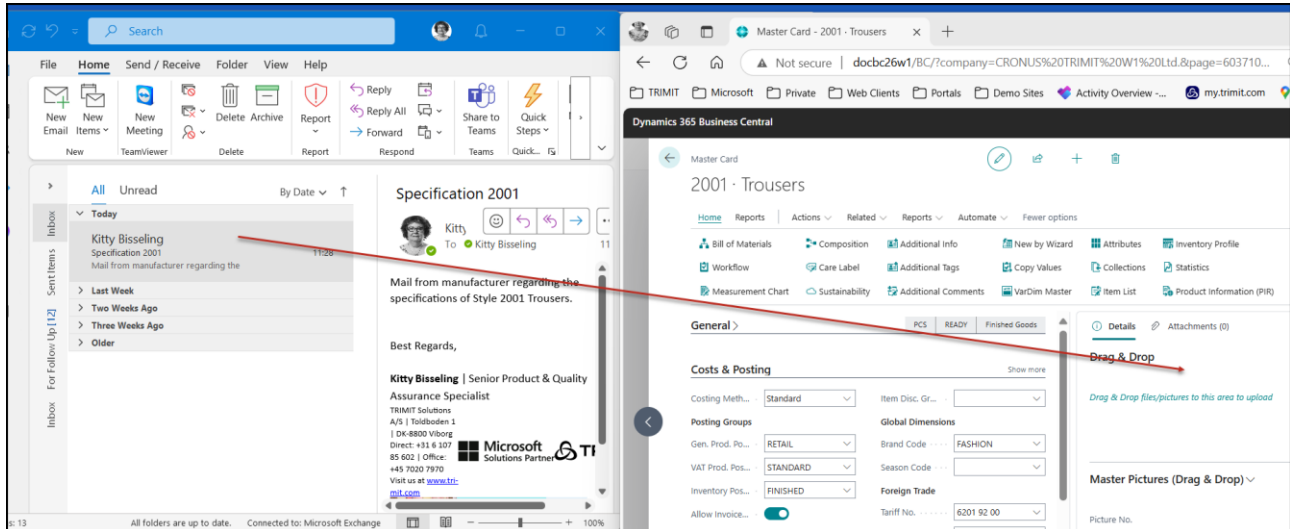
Connect Attachments

E-Mails as Attachments

The **Drag & Drop** functionality can also be used to create **Attachments** to subjects or documents based on an E-Mail. An Example:

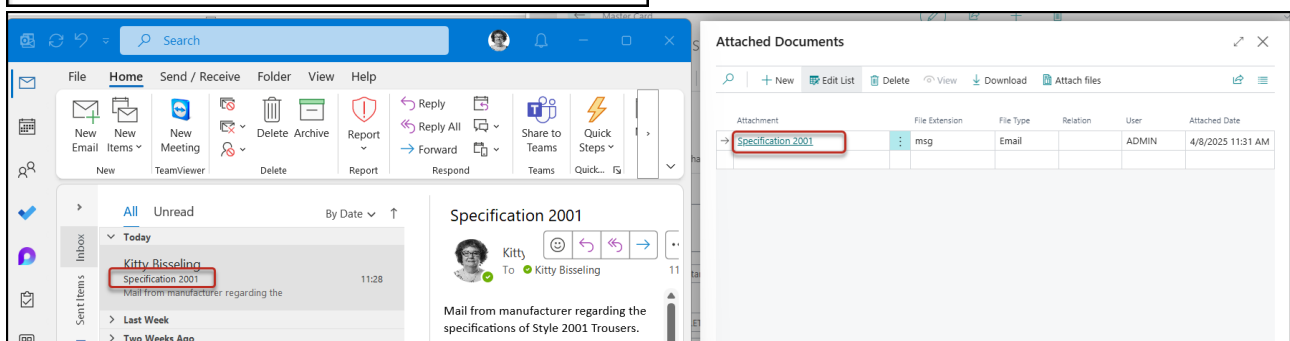
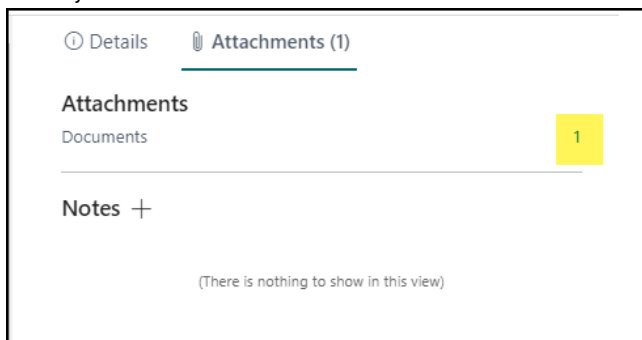
You receive an E-Mail from a Manufacturer regarding a Master.

In that case you select the E-Mail and drop it in the **Drag & Drop** FactBox of the Master.

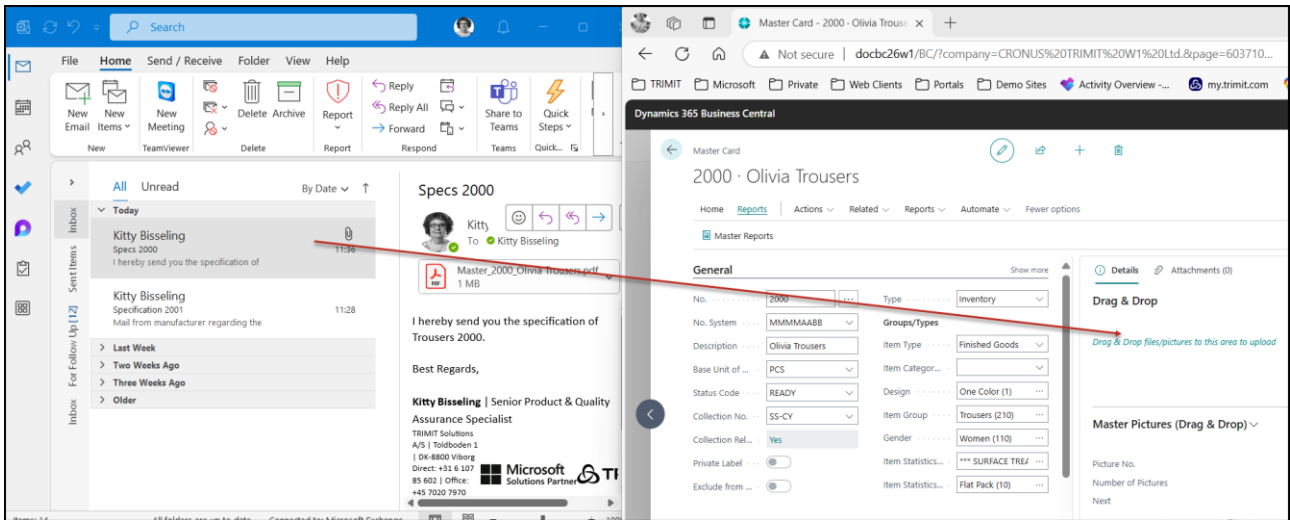


In that case, it will be recognized as an Attachment and not as a Picture as we saw before.

The system will create the Attachment.



Even if the E-Mail has attachments, it will be part of the Attached Document.



This Example will result in:

Edit - Attached Documents				
Search + New Edit List Delete Download				
Attachment	File Extension	File Type	User	Attached Date
→ Specs 2000	msg	Email	ADMIN	1/5/2023 2:03 PM

If you would take an attachment of an E-Mail and would drop it in the **Drag & Drop** FactBox of the Master (assuming the name is according the **MMMM**, **MMMM_g** or **MMMM-VV** format, it will be connected as a Picture to the Master or the Variant 1 Value (Color). Otherwise, it will be connected as part of the E-Mail as an **Attachment**.

Picture No. 1	Picture	Description	PDM Relation	PDM Position	Default
001028	Olivia Trousers Blue		General	0	☒
001458	2001_2		General	0	☐

Documents as Attachments

You can also use the **Drag & Drop** FactBox in many Documents and other subjects:

Sales Quotes, Orders, Return Orders, Blanket Orders, Posted Invoice, Posted Credit Memo Lists and Cards.

Purchase Orders, Return Orders, Blanket Orders, Posted Invoice, Posted Credit Memo Lists and Cards.

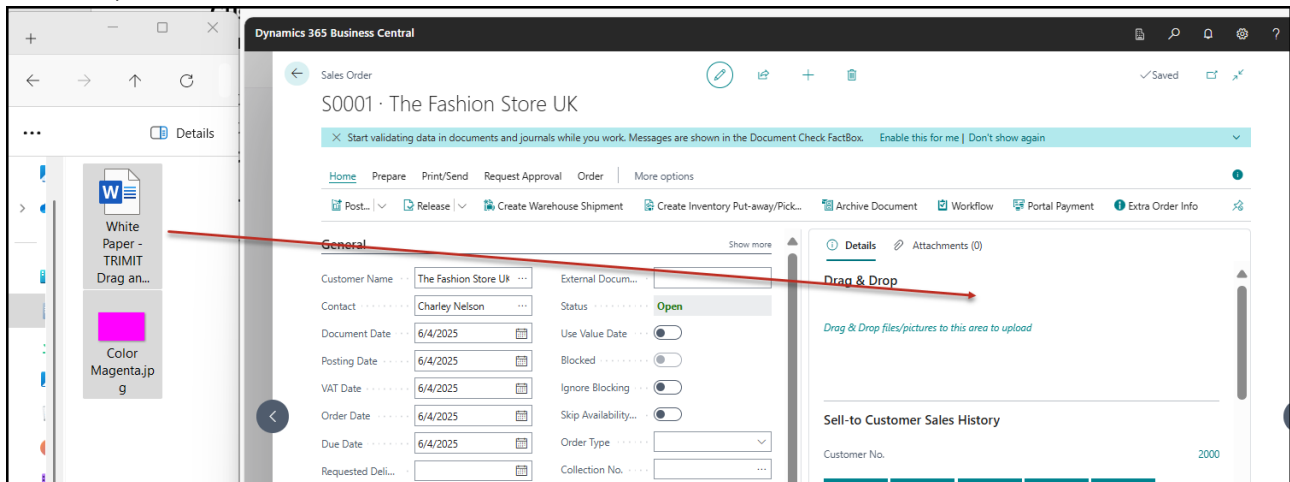
Customers List and Card

Vendors List and Card

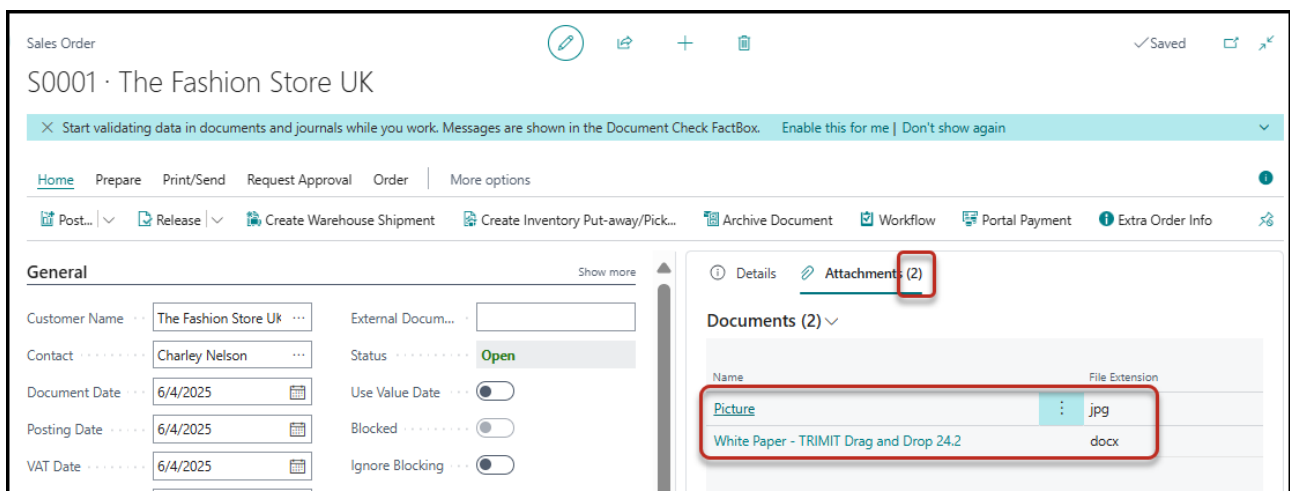
In the above-mentioned pages, you can add the **Drag & Drop** FactBox by using **Personalize**.

In that case, you can drop any file type to the Document, and it will automatically be imported as an **Attachment** to the document.

An example:



Will result in:



Connect Pictures and Attachments

To Sales Document Lines

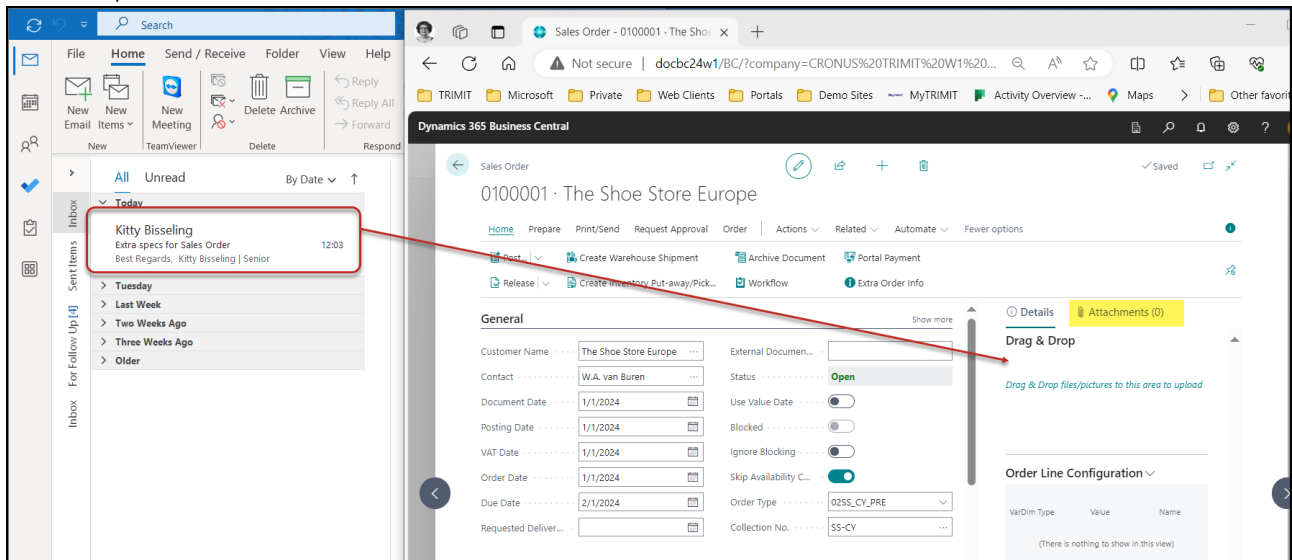
We have seen how to connect Pictures to subjects and how to connect Attachments to Documents. But we can have both as well to the same Document.

In the Sales Order, you can import Pictures and Attachments (i.e., E-Mail from the customer). You can use the **Drag & Drop** FactBox to connect both to the Complaint.

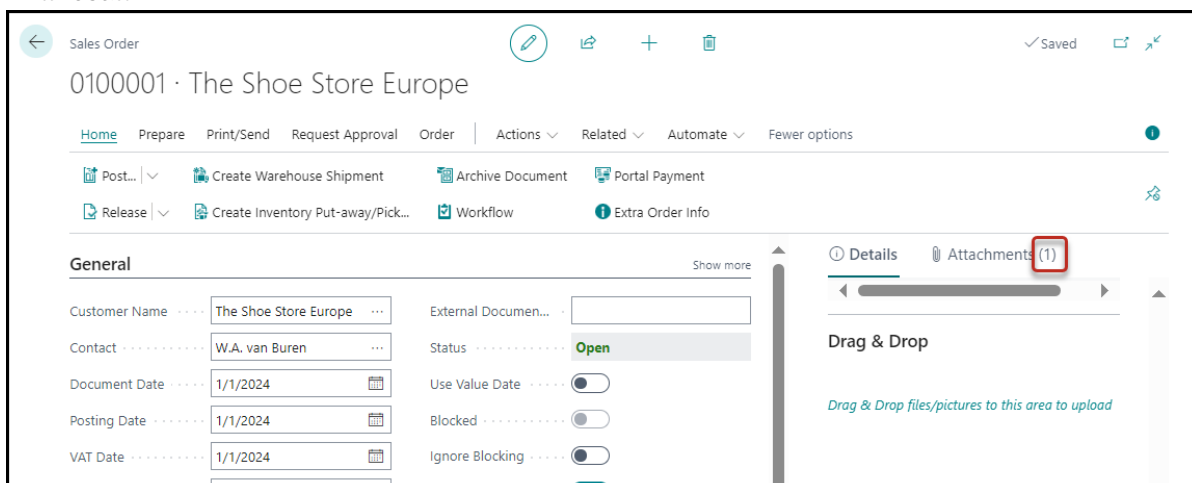
The system will interpret files with extension .bmp, .jpg, .ai, .jpeg, .png, .pdf, .emf, .ico, .tiff, .gif or .wmf as a Picture.

All other file types will be interpreted as an Attachment.

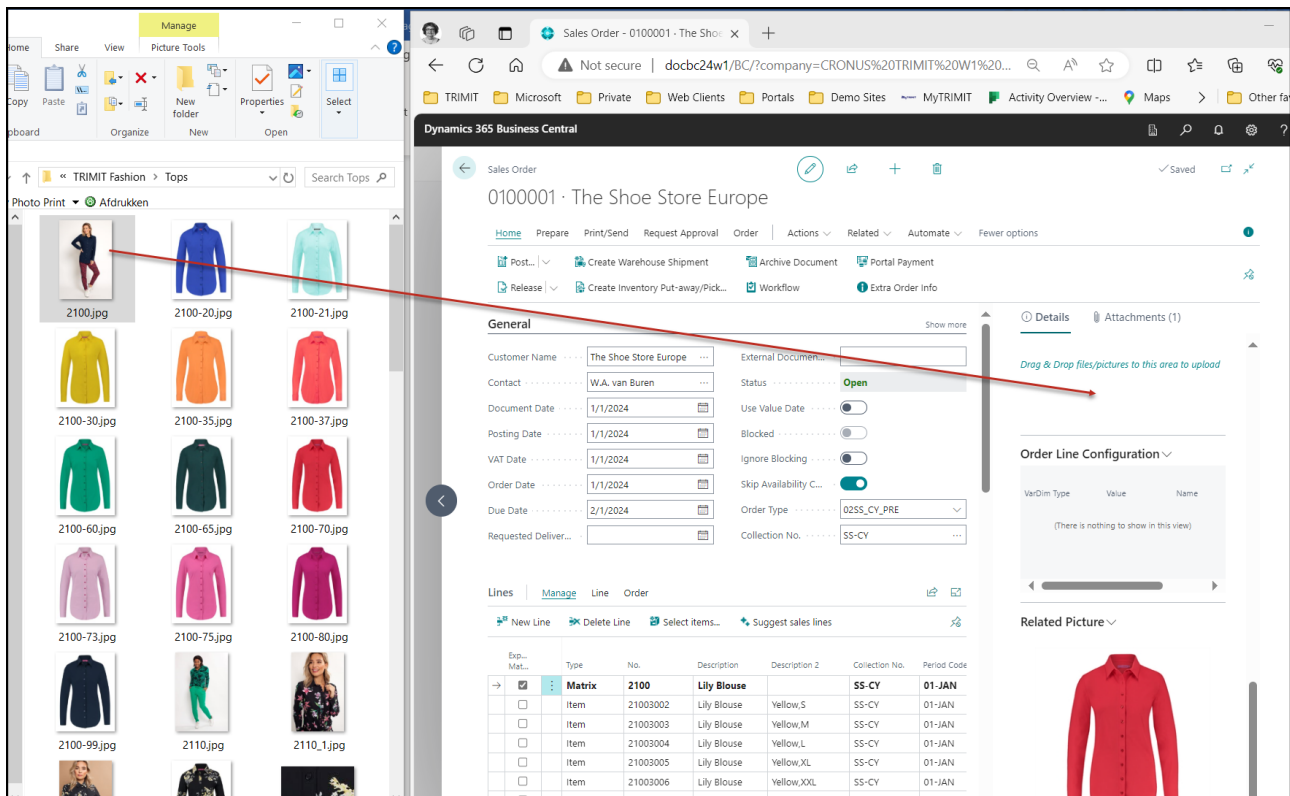
An example:



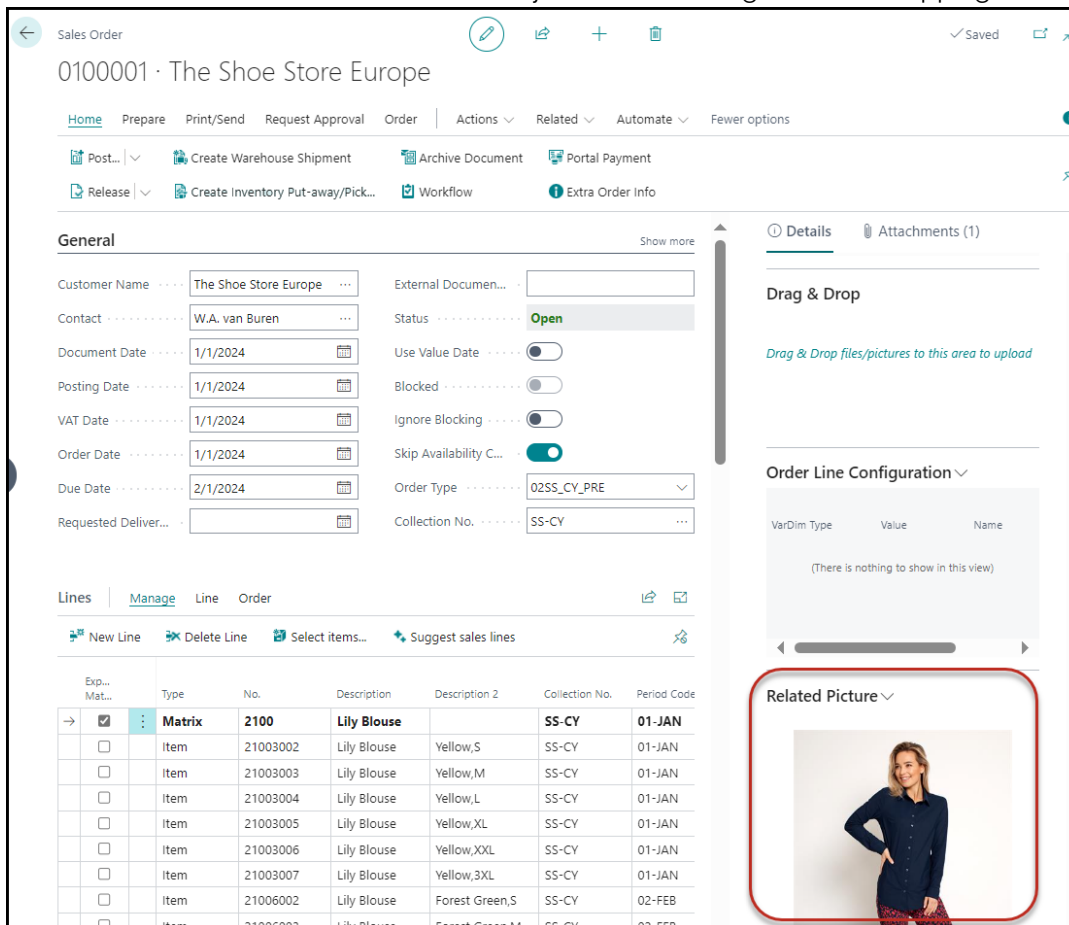
Will result in:



Or when **Drag & Drop** a Picture:



Will result in a **Related Picture** to the Line you were standing on when dropping the Picture:



To Complaints

We are also able to connect a Picture and connect Attachments to a Complaint Header.

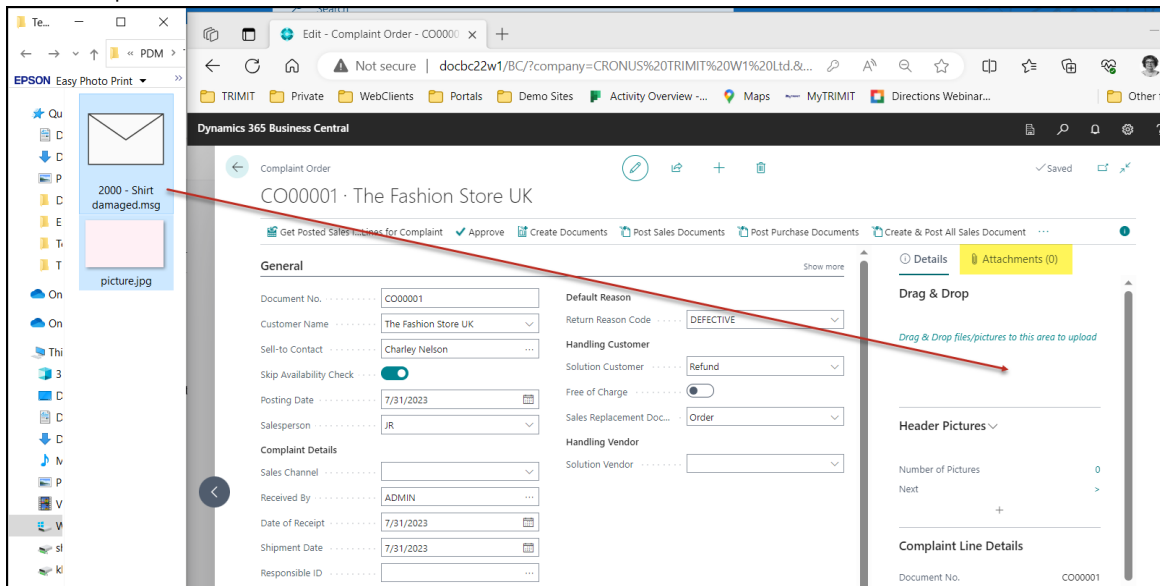
In the Complaint, you can import Pictures (i.e., from damaged goods) and Attachments (i.e., E-Mail from the customer).

You can use the **Drag & Drop** FactBox to connect both to the Complaint.

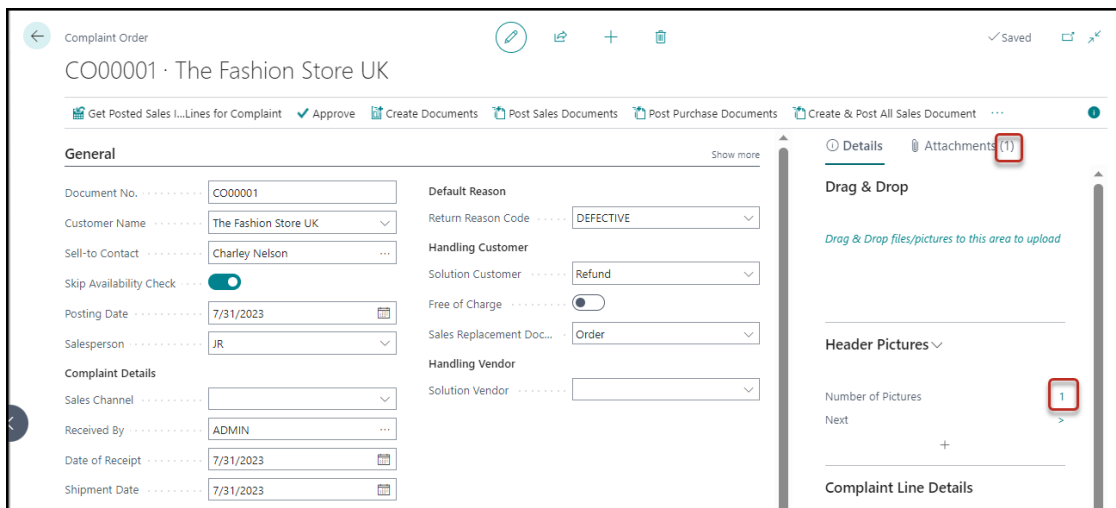
The system will interpret files with extension .bmp, .jpg, .ai, .jpeg, .png, .pdf, .emf, .ico, .tiff, .gif or .wmf as a Picture.

All other file types will be interpreted as an Attachment.

An example:



Will result in:



You need to close the Complaint Card and open it again to see the **Header Picture**:

Complaint Order

CO00001 · The Fashion Store UK

Get Posted Sales L...Lines for Complaint ✓ Approve Create Documents Post Sales Documents Post Purchase Documents Create & Post All Sales Document ...

General Show more

Document No. CO00001

Customer Name The Fashion Store UK

Sell-to Contact Charley Nelson

Skip Availability Check ... ☒

Posting Date 7/31/2023

Salesperson JR

Complaint Details

Sales Channel

Received By ADMIN

Date of Receipt 7/31/2023

Shipment Date 7/31/2023

Responsible ID

Status Approved

Solution Suggested by ...

Default Reason

Return Reason Code DEFECTIVE

Handling Customer

Solution Customer Refund

Free of Charge ☐

Sales Replacement Doc... Order

Handling Vendor

Solution Vendor

Details Attachments (1)

Drag & Drop

Drag & Drop files/pictures to this area to upload

Header Pictures ▾

Number of Pictures 1

Next >

Complaint Line Details

Document No. CO00001

Line No. 20000

Lines | Manage Line VarDim Related Order No. Functions

And you can see the **Attachment** by clicking the 1:

Complaint Order

CO00001 · The Fashion Store UK

Get Posted Sales L...Lines for Complaint ✓ Approve Create Documents Post Sales Documents Post Purchase Documents Create & Post All Sales Document ...

General Show more

Document No. CO00001

Customer Name The Fashion Store UK

Sell-to Contact Charley Nelson

Skip Availability Check ... ☒

Posting Date 7/31/2023

Default Reason

Return Reason Code DEFECTIVE

Handling Customer

Solution Customer Refund

Free of Charge ☐

Attachments (1)

Attachments

Documents

Notes +

(There is nothing to show in this view)

Edit - Attached Documents

Search + New Edit List Delete Download

Attachment	File Extension	File Type	User	Attached Date
→ 2000 - Shirt damaged	msg	Email	ADMIN	8/2/2023 11:35 AM

Note

In comparison with [To Sales Document Lines](#) the dropped Pictures will always be connected as **Header Pictures**. Not as Complaint Line Pictures.